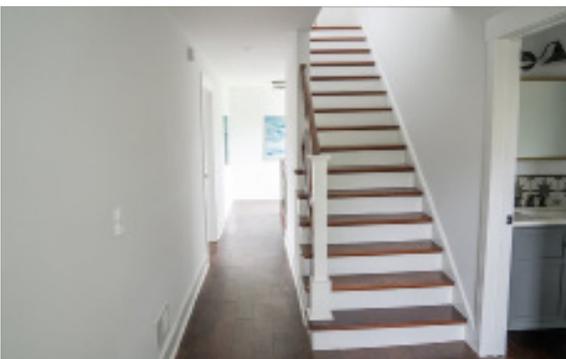


Congratulations! You have done the hard part & chosen a style, comfort & size that suits you. We aim to make your furniture within the time frame stated on your order. Each piece is made to order individually for each customer. We only make the furniture, we cannot guarantee it will fit. We use a third party Carrier Company who are experienced in home furniture deliveries however they are not magicians. Customers need to ensure there is adequate access to install the furniture & that the size of the sofa will fit in its designated space and through doorways & hall space. It is important that there is space either side of your doorways & access routes to allow our carriers room to manoeuvre the sofas. The Carrier Company will make every effort to place your pieces in your specific room if this is possible. However we cannot accept liability for any occurrences that might take place on site. See below for issues to look out for.

The following are things to look out for:

- Going up Stairs.
- Around Tight Corners.
- Room to manoeuvre sofas in the hallways & access areas
- Is your suite wider or longer than 2m high (standard door way) or is there a small door way.
- Any fixed impediments in the way - Light fittings/radiators/cabinets.
- Driveway big enough for bin lorry - That is generally the size of our delivery trucks.
- Doors open all the way, can they be taken off in advance of delivery?



**IF YOU FEEL THERE MAY BE AN ISSUE WE SUGGEST YOU DO THE FOLLOWING:**

- 1 Take photos of the journey the sofa will take from the front door to its destination.
- 2 Please provide **door frame width & height** as well as **hallway width & ceiling heights**. The earlier we have these details the better.
- 3 Send these details on to your sales assistant in order to prevent any issues during delivery. At this point we may make recommendations or suggestions to prevent issues on delivery.

Once delivery is received, please remember to turn your seat and back cushions frequently.

